



Course Outline

Dementia: Communicating and Engaging with People with Dementia

Minimum and Maximum Learners: 06 - 16 Duration: One Day Timings: 10:00 - 16:30

Suitable for

All health and social care professionals who work with people with dementia, in particular:

- Day care staff
- Domiciliary care staff
- Charity staff
- Health care assistants
- Nursing staff
- Housing Staff
- Residential care staff
- Team Leaders and Managers

You need to have completed Dementia Awareness training in the last two years before attending.

Aim

Learn how effective communication and person-centred care can improve well-being and make a positive difference for people living with dementia.

Learning Outcomes

By the end of the course, you will be able to:

- ✔ **Review** your current attitudes, skills and knowledge about dementia.
- ✔ **Define** communication and explain principles of effective verbal and non-verbal communication.
- ✔ **Describe** how dementia influences communication.
- ✔ **List** the benefits of effective communication for people with dementia, relatives, staff and care-setting.

- ✔ **Explain** how a care environment can be adapted to support communication.
- ✔ **Use** 10 communication approaches to engage with people with dementia.

- ✔ **Discuss** practical tools for person-centred communication.
- ✔ **Apply** techniques to engage effectively.

Benefits of Attending

- ✔ Feel confident and ready to put your learning into practice.
- ✔ Take away a practical toolkit with proven techniques and ideas you can use straight away.
- ✔ Create a Personal Action Plan to apply your learning in your workplace.

Training Style

This course is highly interactive and uses engaging, 'brain-friendly' methods such as exercises, quizzes, group discussions, skills practice, storytelling and practical tools to support real-world application.

You'll receive a **Welcome Pack** with pre-course activities, a **Learner Workbook** during training, an **E-Book** on this topic and a **Bonus Pack** afterwards with extra tools and follow-up activities to help you put learning into practice. (*email required)

Other Courses to consider [\(Visit my website for details of these and other courses\)](#)

- ➔ Dementia: Behaviour – A Challenge or a Gift?
- ➔ Dementia: "Changing Rooms" - How the Care Environment Impacts on Care
- ➔ Dementia: Making the Most of Mealtimes
- ➔ Dementia: Music, The Brain and Dementia
- ➔ Dementia: Precious Moments - Reminiscence Work with People with Dementia
- ➔ Dementia: Promoting Activity – A Whole-Team Approach
- ➔ Dementia: "Who do you see? See Me!" Life History Work in Dementia Care

