

Diversity: Valuing Diversity when Working with others (for front-line staff)



Maximum Participants: 16

Duration: One Day

Timings: 09:30 – 16:30

Mike Phillips Training

Releasing potential through learning and development

Suitable for

All staff and volunteers who wish to consider valuing diversity and how it can improve their working relationships with staff, volunteers, clients/service-users and others.

Aim

To provide basic knowledge and skills for reaching beyond differences and valuing diversity of all kinds. You will consider the legal framework surrounding equality and diversity and implications for day-to-day working with clients and colleagues.

Learning Outcomes

By the end of the course, you will be able to:

- Describe what is meant by the term 'Valuing Diversity' and 'Equal Opportunities' and the impact of culture and difference in the workplace
- Recognise the importance of valuing diversity and the experience of people from other cultures and backgrounds
- Be aware of the causes and impact of discrimination, prejudice and stereotyping
- List key legislation and policies relating to diversity issues
- Use strategies for giving feedback and challenging inappropriate behaviour
- Communicate effectively with others from different cultures and backgrounds to your own

You will also leave the course with:

- A sense of achievement
- A toolkit of techniques and practical ideas for releasing your potential
- A Personal Action Plan to take your learning further

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"It was great to explore assumptions and many different perspectives and what this means..."

Very useful and relevant."

Course Participant
London Women's Aid

Training Style

All courses are interactive, using diverse participatory, 'brain-friendly' training methods including: exercises; games/quizzes; handouts and workbook; small/large group discussion; skills practice and trainer input.

All courses are accompanied by a **Welcome Pack** (including some essential pre-course activities to prepare for learning) and a **'Bonus Pack'** after the training with additional tools, and follow-up activities to support transfer of learning to the workplace. (*email required)

Other Courses to consider (Visit my website for details of these and other courses)

- ⇒ Assertiveness in the Workplace (2 Days)
- ⇒ Dealing with Difficult Behaviour in the Workplace
- ⇒ Dementia Awareness
- ⇒ Diversity: Becoming 'Diversity Champions'- Skills and Tools (2 Days)
- ⇒ Diversity: Cross-Cultural Awareness
- ⇒ Diversity: Disability Awareness
- ⇒ Diversity: LGBT Awareness
- ⇒ Diversity: Managing Diversity in the Workplace
- ⇒ HIV/AIDS Awareness
- ⇒ Interpersonal Communication Skills
- ⇒ Mental Health Awareness
- ⇒ Resolving Differences and Conflict

website

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