

# Diversity: Disability Awareness

Maximum Participants: 16

Duration: One Day

Timings: 09:30 – 16:30



## Suitable for

Any staff who have **already attended** 'Valuing Diversity' training and work with disabled clients and colleagues and who wish to develop confidence working with this particular section of the community.

## Aim

To provide knowledge and skills for reaching beyond differences and valuing diversity of all kinds. You will focus on specific issues/needs of disabled clients and colleagues and strategies for involvement.

## Learning Outcomes

By the end of the course, you will be able to:

- ✔ Define Disability, Valuing Diversity and Equal Opportunities and recognise different types of disabilities
- ✔ Identify fears and barriers when working with disabled people and how to overcome them
- ✔ List the main legislation about disability discrimination and legislation about employees and clients/service-users
- ✔ Be aware of social attitudes towards disabled people - common assumptions and labelling
- ✔ Describe how needs of disabled employees and clients/service users might impact on service provision and work practices
- ✔ Complete a Diversity/Accessibility Audit and identify areas for potential development

You will also leave the course with:

- ✔ A sense of achievement
- ✔ A toolkit of techniques and practical ideas for releasing your potential
- ✔ A Personal Action Plan to take your learning further

## Training Style

All courses are interactive, using diverse participatory, 'brain-friendly' training methods including: exercises; games/quizzes; handouts and workbook; small/large group discussion; skills practice and trainer input.

All courses are accompanied by a **Welcome Pack** (including some essential pre-course activities to prepare for learning) and a **'Bonus Pack'** after the training with additional tools, and follow-up activities to support transfer of learning to the workplace. (\*email required)

## Other Courses to consider (Visit my website for details of these and other courses)

- ➔ Dealing with Difficult Behaviour in the Workplace
- ➔ Diversity: Becoming 'Diversity Champions'- Skills and Tools (2 Days)
- ➔ Diversity: Cross-Cultural Awareness
- ➔ Diversity: LGBT Awareness
- ➔ Diversity: Managing Diversity in the Workplace
- ➔ Effective Recruitment and Selection
- ➔ Employment Practice
- ➔ HIV in the Workplace
- ➔ HIV/AIDS Awareness
- ➔ Interpersonal Communication Skills
- ➔ Managing Grievances and Discipline in the Workplace
- ➔ Mental Health Awareness
- ➔ Resolving Differences and Conflict

## Mike Phillips Training

Releasing potential through learning and development

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*"Absolutely fantastic."*

*I found the training very interesting and valuable.*

*I will be passing on what I've learned to my team of staff and volunteers."*

## Course Participant

The Wiener Library

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## website

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