

Dementia: Communicating and Engaging with People with Dementia



Maximum Participants: 16

Duration: One Day

Timings: 09:30 – 16:30

Suitable for

All health and social care professionals who work with people with dementia and **have attended Dementia Awareness training within the last two years**, including:

- Day care staff
- Health care assistants
- Residential care staff
- Domiciliary care staff
- Nursing staff
- Team Leaders and Managers
- Charity staff

Aim

To develop skills and knowledge gained in Dementia Awareness. You will explore how communication and person-centred care can enhance the experience of the person with dementia and improve their well-being.

Learning Outcomes

By the end of the course, you will be able to:

- Review your current attitudes, skills and knowledge about dementia
- Define 'communication' and the principles of effective verbal and non-verbal communication
- Describe how dementia may influence the communication and behaviour
- List the benefits of person-centred care and effective communicating with people with dementia
- Explain how a care environment can be adapted to support communication
- Use the 10 communication approaches to engage with people with dementia
- Discuss and use various practical tools and techniques for communicating with people with dementia

You will also leave the course with:

- A sense of achievement
- A toolkit of techniques and practical ideas for releasing your potential
- A Personal Action Plan to take your learning further

Training Style

All courses are interactive, using diverse participatory, 'brain-friendly' training methods including: exercises; games/quizzes; handouts and workbook; small/large group discussion; skills practice and trainer input.

All courses are accompanied by a **Welcome Pack** (including some essential pre-course activities to prepare for learning) and a **'Bonus Pack'** after the training with additional tools, and follow-up activities to support transfer of learning to the workplace. (*email required)

Other Courses to consider (Visit my website for details of these and other courses)

- ➔ Dementia: Behaviour – A Challenge or a Gift?
- ➔ Dementia: 'Changing Rooms' - How the Care Environment Impacts on Care
- ➔ Dementia: Precious Moments - Reminiscence Work with People with Dementia
- ➔ Dementia: Making Mealtimes Fun
- ➔ Dementia: Promoting Activity – A Whole-Team Approach
- ➔ Dementia: Rights, Choice and Risk
- ➔ Dementia: 'Who do you see? See Me!' Life History Work in Dementia Care

Mike Phillips Training

Releasing potential through learning and development



"Lots of activities during the training. Mr. Phillips is a stimulating trainer."

"Thanks Mr. Phillips, I hope I have the privilege of attending other training with you."

Course Participant

London Borough of Brent

"Mike has always been very good in delivery of his courses and he is highly recommended."

Course Participant

London Borough of Lambeth



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